



The following are answers to commonly asked questions about using MuniEdPro®, the suite of interactive, online courses designed specifically for municipal market participants. The courses, offered by the Municipal Securities Rulemaking Board (MSRB), provide up-to-date content relevant to municipal market activities and MSRB regulations. Each MuniEdPro® course allows the learner to apply MSRB rules to real-world scenarios.

### **What MuniEdPro® courses are offered?**

The MSRB adds to the catalog of MuniEdPro® courses quarterly. [View the current course catalog.](#)

### **Do the courses count for continuing education credit?**

Yes, MuniEdPro® courses may be eligible for continuing professional education credit. Certificates of completion and transcripts are available.

### **How much does a course cost?**

Each MuniEdPro® course is \$45. [View available bulk and enterprise subscription options.](#)

### **What payment methods are available for purchasing courses?**

Currently, payment by credit card is accepted for individual courses. Additional payment options are available for bulk and enterprise subscribers.

### **Will my credit card information be stored for future purchases?**

For security purposes, the MSRB does not save or store credit card information.

### **How can I purchase a subscription?**

Contact Ritta McLaughlin, MSRB Chief Education Officer, at [rmclaughlin@msrb.org](mailto:rmclaughlin@msrb.org) or 202-838-1306.

### **Is there a timeframe in which I need to complete a purchased course before it expires?**

Courses must be taken within one year of purchase.

### **How many times can I view a course after I have purchased it?**

You may view the course an unlimited number of times within one year of purchase.

### **Can I purchase courses for my colleagues under my account?**

No. Courses can be accessed only by the individual making the purchase. Bulk subscriptions, however, allow an administrator to assign purchased courses to various users.

### **Can I transfer a course to a colleague after I have purchased it if I no longer need to take it?**

No, courses cannot be transferred to others.



### **Who can I contact for technical support while using MuniEdPro®?**

Contact MSRB Support at [MSRBsupport@msrb.org](mailto:MSRBsupport@msrb.org) or 202-838-1330.